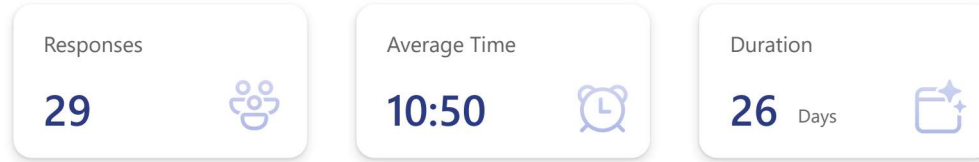
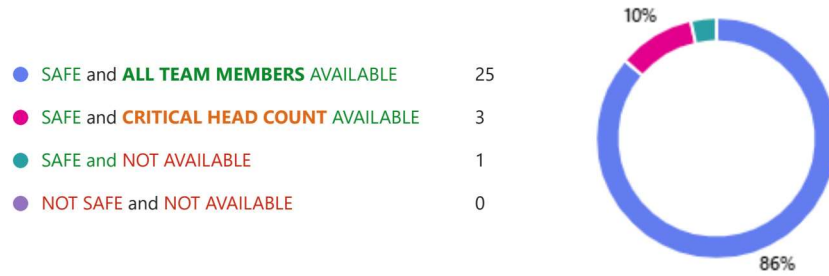


Responses Overview Active



1. Are you and your team safe and available for recovery and business continuity of services?



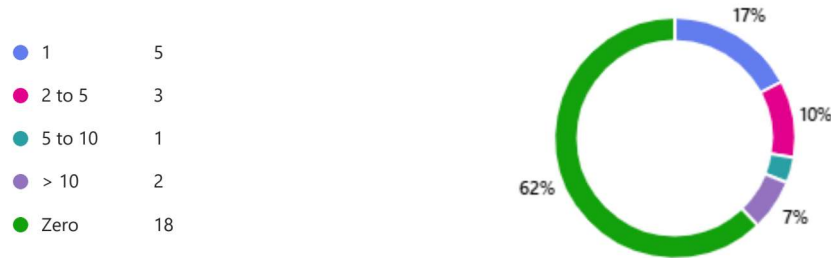
2. Have your team members notified you that there would be a need to evacuate to a Safe Assembly Area or Refugee Area as per the local government Instructions before or during the disruptive adverse weather event?



3. Do you have the Project Business Continuity Plan and ICT/DR plan updated, reviewed and tested for business recovery in LIGHTHOUSE ?



4. How many associates of the project/s are distributed in low lying areas ?



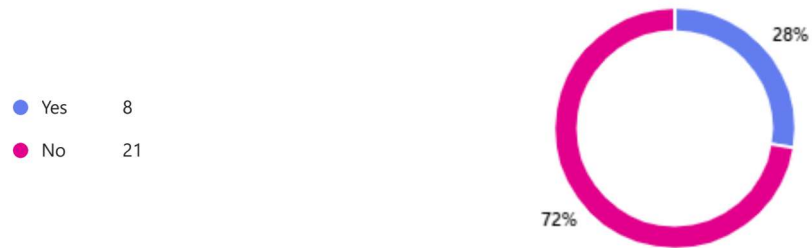
5. Do you have the associates of the project/s distributed in multiple buildings ?



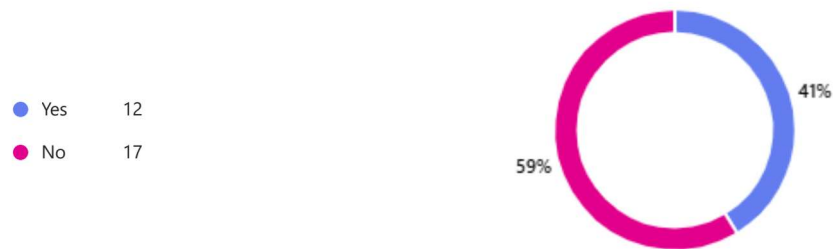
6. Do you have the associates of the project/s distributed in multiple cities ?



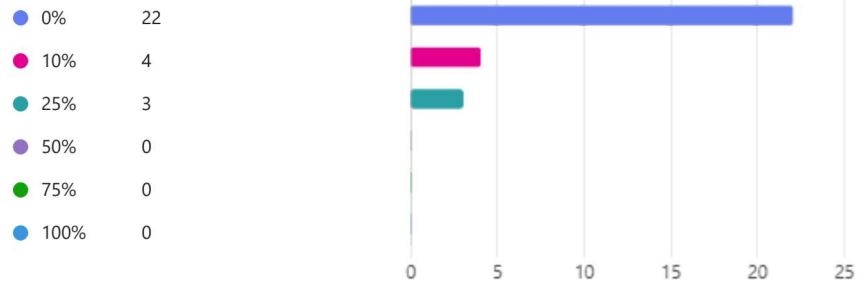
7. Do you have the associates of the project/s distributed in multiple countries ?



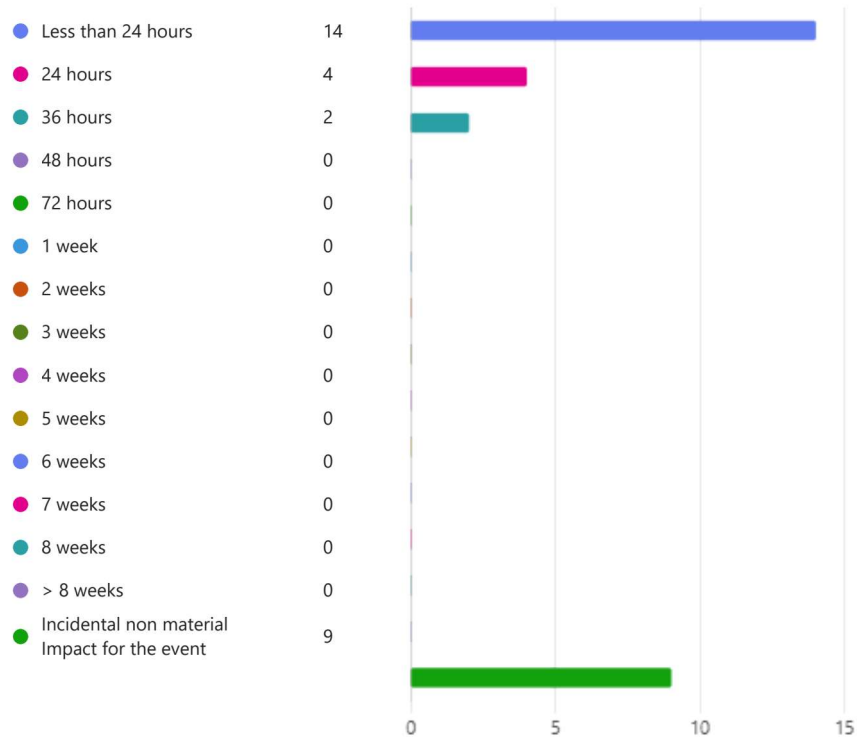
8. Do you have the associates of the project/s in customer locations ?



9. What is the % of dependency on the potentially impacted building for the disruptive event ?

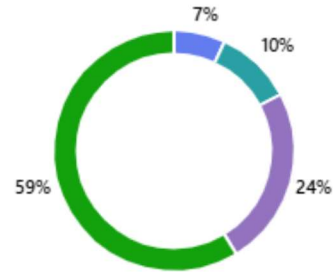


10. How much time do you expect to take to RESTORE the services of the operations as a response with preparedness for the event ?



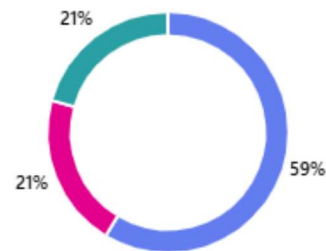
11. What is the assessed impact for the service line project/s to meet Minimum Operating Levels and Recovery Time Objectives in the Potentially impactful event ?

● Significant (Cannot meet RTOs <= 1 hour)	2
● High (Cannot meet RTOs > 1 hour and <= 4 hours)	0
● Medium (Cannot meet RTOs > 4 hours and < = 8 hours)	3
● Low (Cannot meet RTOs > 8 hours)	7
● Incidental non material Impact to services / work	17

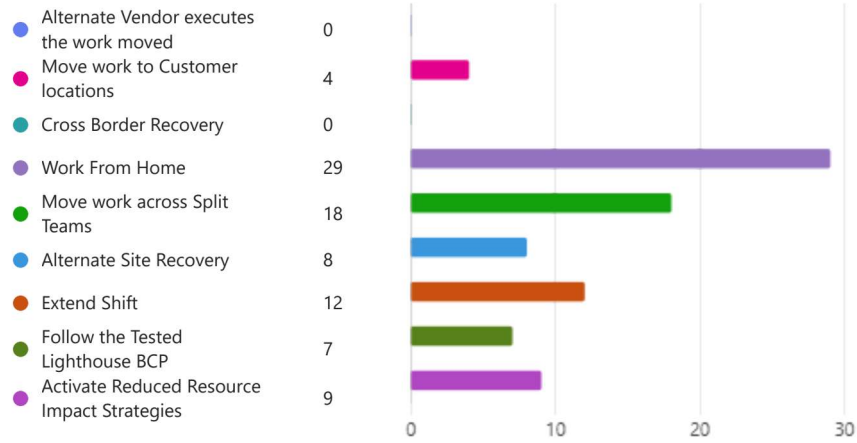


12. Have you planned for outages in your Lighthouse Continuity plan related to 1) No Power 2) No ICT/ Systems, IT Available 3) No Facility Services available 4) No Vendors available 5) Customer Premise Not available 6) No Data Centers 7) Cloud Services Not available.

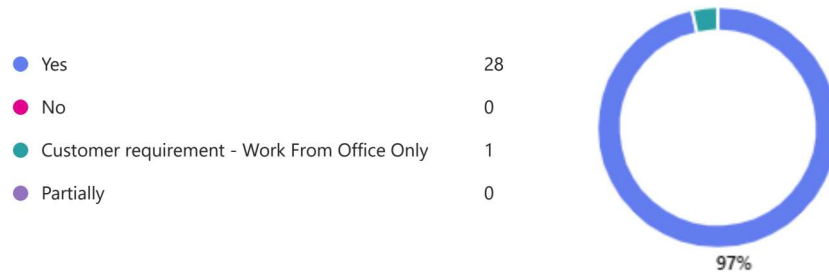
● Yes	17
● No	6
● Partially	6



13. What are the recovery strategies you would be following as documented in your plan and tested in order to respond and recover business important activities service delivery to the customer



14. Does your team work in HYBRID mode - both Work from Home and Work From Office as a capability ?

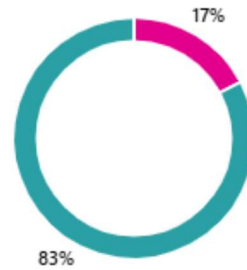


15. Do all your team members have alternate power to ensure Work From Home Continues

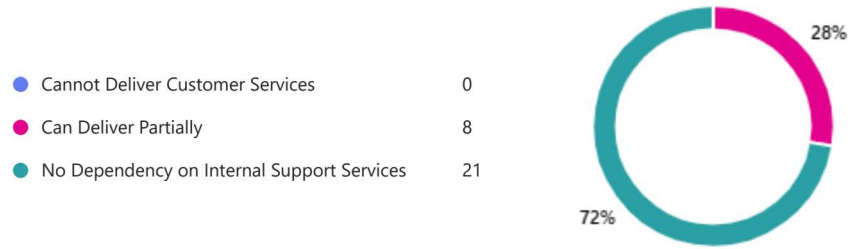


16. What is the business impact assessed for NON-AVAILABILITY of EXTERNAL DIRECT OR INDIRECT SUPPLIERS to respond and recover enabling you to meet the Recovery Time Objectives?

Cannot Deliver Customer Services	0
Can Deliver Partially	5
Not Applicable in case of No dependency on EXTERNAL SUPPLIERS DIRECT or INDIRECT SERVICE...	24



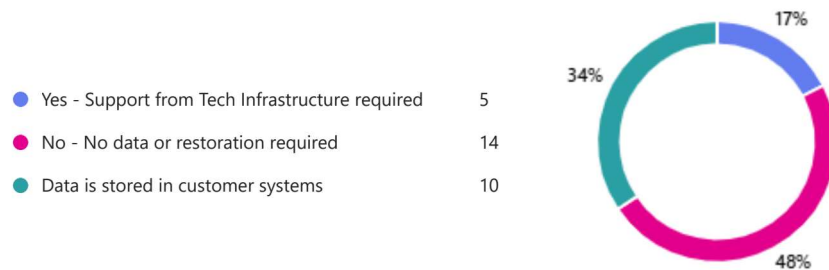
17. What is the business impact assessed for **NON-AVAILABILITY of INTERNAL SUPPORT SERVICES** to respond and recover enabling you to meet the Recovery Time Objectives ?



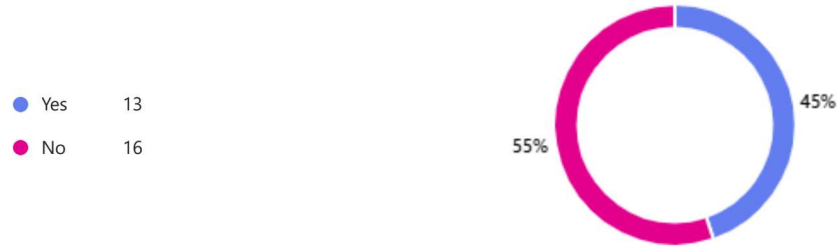
18. Do you have all **VITAL RECORDS** accessible for Response and Recovery ?



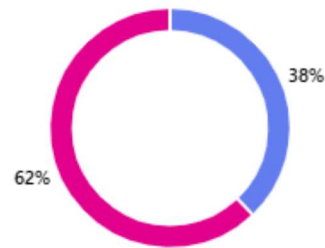
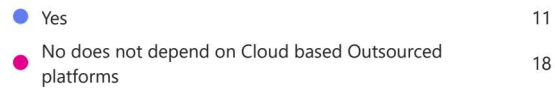
19. Do you need to backup or restore data and meet the Recovery Point Objective ?



20. **Have you engaged with the Corporate Services, Technical Infrastructure Management Team, Internal Delivery Projects supporting your Delivery project and signed up a Vital Record for BCP - MOU (Memorandum of Understanding) to support the business to meet the Recovery Time Objective and Recovery Point Objective?**

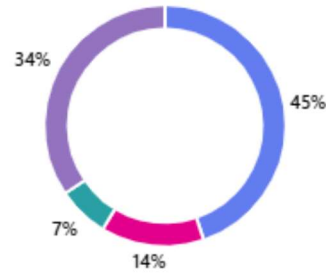


21. **Does the project depend on Cloud Based Outsourced Platforms to recover business important activities to meet the Recovery Time Objective and Minimum Operating Levels ?**



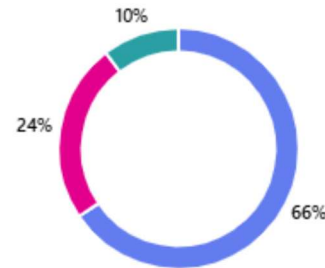
22. Does the project depend on Customer Site hosted environments and Customer aligned Cloud Platforms to recover business important activities to meet the Recovery Time Objective and Minimum Operating Levels ?

- Yes 13
- Yes depend on customer environment - No Cloud platforms integrated as yet 4
- Yes depends on customer aligned cloud platforms however no dependency on customer environment 2
- No does not depend on Customer environments or Cloud platforms 10

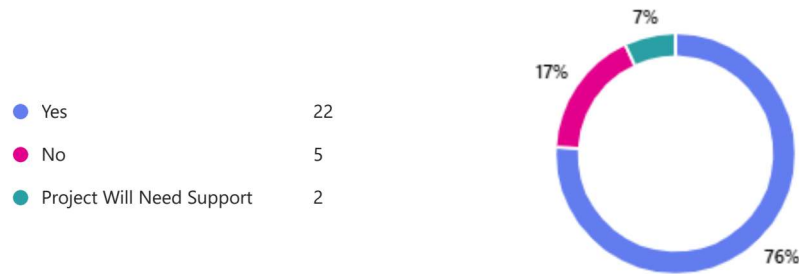


23. Is your Lighthouse Continuity Plan documented, tested, and capable to meet the Recovery Point Objective (RPO) and Recovery Time Objective (RTO) for servicing the Project and Important Activities ?

- Yes 19
- No 7
- Project Will Need Support 3

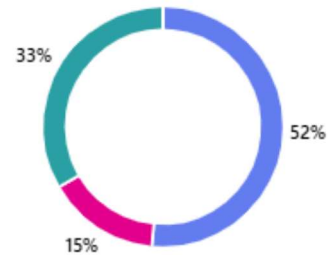


24. Will the documented and tested Lighthouse Continuity Plan enable the project meet the Minimum Operating Level (MOL) for servicing Important Activities ?



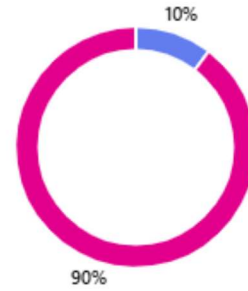
25. Please choose the Crisis Communication Plans you have documented, tested and ready with for potential disruptions situations

- Execute Associate Safety & Availability utilizing ENS / Postman (Mechanized Call tree) 17
- Utilize a custom Crisis Communication template 5
- Do not have a crisis communications plan documented 11

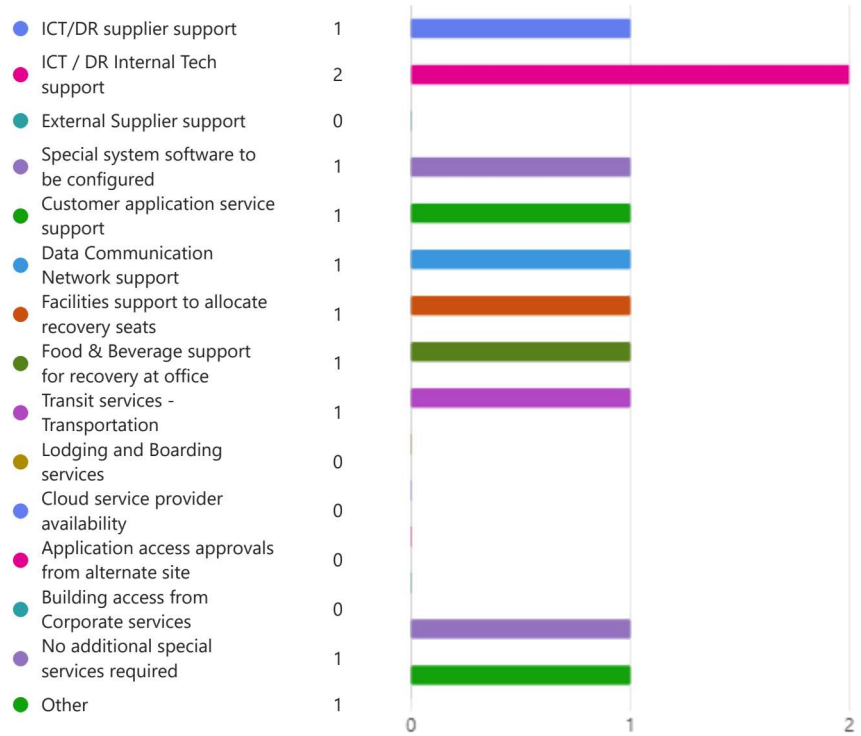


26. Do you need any Specific Support over and above the signed up Memorandum of Understanding with support teams and internal delivery teams for the Service Line Project Delivery to Customers which are potentially impacted in the region due to the disruptive event?

- Yes 3
- No 26



27. Please select from the options below the Direct and Indirect Dependencies you require in order to meet the Recovery Time Objective (RTO) , Recovery Point Objective (RPO) and Minimum Operating Level of the Service line project (MOL)



28. Please select service line's your project aligns to from the list below. If the service line is not listed, you may choose Others and provide the Service Line Name and the leader's name

