

Harsha Sastry

From: Harsha Sastry
Sent: Wednesday, August 21, 2024 9:44 AM
To: Information Security Group
Cc: Global Business Continuity
Subject: Business Recovery Exercise Season 5 - August 2024

Hi,

Please visualize the outcome of the Business Recovery Exercise and associate necessary risk actions. Item 13 in the list must be clinically observed by Audit from a TUV Re-certification (Open NC issued)

[INIT Trend](#)

[MID-WAY Trend](#)

[Terminal Trend](#)

[After Activity Assessment Trend](#)

[Overall Biz Continuity & Resilience Index : \(View on BI - \[Link Up\]\(#\) \)](#)

Sequence	Score ID	Score Particulars	Score
1	1	Business Continuity Plan Documentation Score	90%
2	1a-i	Plan completed with no compliance and business approval sign off	12%
3	1b	Plan completed with compliance sign off	72%
4	1c	Plan completed with business approval sign off	81%
5	1d	Plan completed with compliance and business approval sign off	65%
6	1e-i	Plans not initiated	335
7	1	Business Recovery Continuity Plan score	77%
8	2	Business Continuity Testing	
9	2a	Call Tree	7%
10	2b-i	Business Recovery Exercise scheduled (From 01/Jan/2024 to 20/Aug/2024)	3204
11	2b1-i	Business Recovery Exercise Future scheduled (Timetables after 20/Aug/2024)	713
12	2b2-i	Business Recovery Exercise conducted (From 01/Jan/2024 to 20/Aug/2024)	835
13	2b3	Business Recovery Exercise (From 01/Jan/2024 to 20/Aug/2024)	26%
14	2	Business Recovery Continuity Testing Overall Score	17%
15	3	ICT/DR corporate systems tests & Backup Restore Testing	
16	3a1-i	Total ENS Test Dispatches	356102

17	3a2-i	Total ENS Test Acknowledgements	24829
18	3a	ENS - 2 way end to end wire test participation	7%
19	3b	ENS - 2 way IT supply chain participation	7%
20	3c	ENS - org tech supply chain participation	7%
21	3d	ENS - In-site & VDCs availability testing	7%
22	3e	ENS - Application & Cloud availability testing	7%
23	3f^	Data Restore Technical test	76%
24	3g^	LAN infrastructure failover test	74%
25	3h^	LAN ? Services -Systems Failover & restore ?	19%
26	3i^	ODC Voice Communication Failover	51%
27	3j^	Storage Systems Failover	67%
28	3k^	WAN fail over test	51%
29	3l^	Data Communications services fail over	0.8
30	3m^	Event simulation exercise	60%
31	3n^	Data recovery meeting RPO test	100%
32	3o^	CIO Applications Recovery	39%
33	3	ICT / Systems DR Testing Overall Score	43%
34	4	Dependency Preparedness : Direct & Indirect ICT/DR service continuity	
35	4a	TIM-FR002 &/OR Custom Specs: PAF & Data backup Service	11%
36	4b	TIM-FR011 &/OR Custom Specs : ICT/DR Documentation	12%
37	4c	TIM-FR020 &/OR Custom Specs - ICT/ Systems Service Continuity Form	10%
38	4d	TIM-FR021 &/OR Custom Specs - ICT/ Services Continuity Form	10%
39	4e	MOU with CIO-TIM	16%
40	4	Direct and Indirect Business Readiness for ICT/DR Service Continuity	12%
41	5	Dependency Preparedness : Direct and Indirect Facilities services continuity	
42	5a	ERT	45%
43	5b^	Building Evacuation	34%
44	5c^	Building Evacuation - Night Shift	25%
45	5d^	Power to UPS fail over	53%
46	5e	MOU with Facilities	20%
47	5	Direct and Indirect Business Readiness for Facilities Service Continuity	35%
48	6	Operational Resilience	37%
49	7	Organizational Resilience	37%

Best Wishes,

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CELEMI-TANGO Business Strategy Simulations (Diploma)
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CPEW [Evaluated by AICTE under NEAT 2.0 -MOE (GOI)]
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BCM Info : <https://isg.techmahindra.com/Bcp.aspx>